



THE KITALE NATIONAL POLYTECHNIC

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30TH AUGUST, 2023

JOB VACANCY

Kitale National Polytechnic is looking for **TWO** experienced and knowledgeable Virtual Desktop Infrastructure (Jitume Lab) attendants under the Kitale National Governing Council

Terms of Employment

- One year Contract, renewable based on performance

Key Responsibilities

- Diagnose, troubleshoot, and resolve hardware and software issues for both internal systems and client-facing environments.
- Provide technical support to end-users.
- Install, configure, and maintain computer systems, networks, and peripherals.
- Collaborate with colleagues to identify opportunities for enhancing system performance, security, and efficiency.
- Assist in the development and implementation of ICT projects, ensuring timely completion and adherence to quality standards.
- Maintain accurate documentation of technical procedures, configurations, and issue resolutions.

Qualifications

- Diploma in ICT from a recognized institution.
- Proficiency in C++ programming language.
- Proficiency in hardware and software support and maintenance.
- Minimum of two years of working experience in a busy cybercafe environment.
- Strong understanding of computer hardware, software, and networking.
- Excellent problem-solving skills and the ability to troubleshoot technical issues.
- Effective communication and interpersonal skills.
- Ability to work both independently and collaboratively within a team.
- Attention to detail and a commitment to delivering high-quality results.
- Demonstrated ability to adapt and learn new technologies quickly.

If you meet the above qualifications, please send your CV, certificates and testimonials to **THE CHIEF PRINCIPAL, KITALE NATIONAL POLYTECHNIC, P.O. BOX, 2162-30200, KITALE**, not later than 7th September 2023.

WE RESERVE THE RIGHT TO ACCEPT OR REJECT ANY APPLICATION
Only shortlisted candidates will be contacted.

The Polytechnic is an "Equal Opportunity" Employer and does not discriminate on the basis of gender/ethnicity and/or disability.